

MASON'S

cocktails & dreams

KEEPING YOU SAFE IS ALWAYS OUR TOP PRIORITY! So please help us to maximise your comfort and safety during your stay, by familiarising yourself with the following service and safety procedures that are now in place. If you have any other health and safety concerns regarding COVID or any other matters, please speak to a member of staff. **TEAM EPIC**

HYGIENE

- We have worked with Officials at Environmental Health Organisation (EHO) to develop the best protocols and standards
- We use Ecolab disinfectant products that are proven to be effective against COVID-19
- Deep cleaning protocols in place
- Sanitising stations at key touchpoints
- Additional cleaning of frequently touched items
- Increased bedroom checks by Senior Management
- Minimum printed material

SOCIAL DISTANCING

- Minimum touch check-in and check-out
- Please observe all safety floor markings
- Protective screens at all reception desks
- Lifts should be used in family groups.

'CASHLESS' PAY

- Cards payments only at this time.
- You will be charged any additional costs as consumed
- Your card will be charged on check for the cost of your stay

FOOD & BEVERAGE

- All menus are now online
- Breakfast available daily as a continental option delivered to your room
- Contactless room service is available daily
- Appropriate and hygienic delivery methods in place for our food & beverage offering

TRAINING

- All employees have received additional training on how to keep you and themselves safe. This will be reflected in how they interact with you during your stay.